

# Let's Talk About Handling Crises

### How to help safeguard against the worst-case scenarios

No school district is immune from a crisis. Though a well-rehearsed safety and communications plan can help districts be prepared, districts need tools in place that help them identify issues early before they become a full-blown crisis.

As superintendent, leading your district through tough times is your responsibility, and K12 *Insight* is here to support you.

#### The reality of school district crises:

- Declining enrollment
- Severe staffing shortage
- Health and safety hazards
- Bond failure and funding shortfalls
- Misinformation
- Threats, bullying, and school violence



# Improve your crisis readiness.

Request a free consultation to learn more.





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## **Proven Strategies for Navigating a Crisis**

K12 *Insight* has worked with over 400 school districts across the nation to help navigate crises and strengthen trust districtwide.

To equip your district with the necessary tools to act quickly and decisively before the next crisis, here are three strategies to consider:

 Deploy Let's Talk! — the only all-in-one customer experience and intelligence platform built for education. Let's Talk! provides a unified, districtwide inbox for inbound communications — including email, voicemail, and text message — that automatically routes messages to the right department or staff member and consolidates critical school district service applications, so district and school leaders can spend less time switching between technology platforms.



- 2. Identify issues before they become crises. The Let's Talk! dashboard powered by AI and predictive analytics provides live data and insights to help you make better decisions, spot trends and needs, and reduce enrollment decline and staff turnover. And with Critical Alerts, you can receive early warnings to prevent health, safety, and security issues before they escalate.
- **3. Prepare your crisis communications plan.** It's not a matter of if a crisis will occur, but when. Download <u>The Complete Guide for School Crisis Communications</u> to learn how to prepare for and respond to a crisis in your school district.