

## Let's Talk About Understaffed School Districts

How to save time and drive efficiencies with Let's Talk!

In recent years, school staffing levels have taken a hit across the board and school staff members are being asked to take on greater challenges with fewer resources and people to pitch in.

## The reality of managing an understaffed team:

- Over half of educators are considering leaving the profession.
- Forty percent of employees who resigned in the past year cited "burnout" as the main factor for leaving.
- When employees quit, they leave an unfilled position behind, causing work to pile up impacting employee morale.



Improve experiences and engagement in your district. Request a free consultation to learn more.







## **Proven Strategies to Free Up Your Staff's Time**

K12 *Insight* has worked with over 400 school districts across the nation to help streamline communications and drive efficiencies.

Here are four strategies to help your district free up your staff's time and effectively manage inbound communications.

1. **Deploy Let's Talk!** — the only all-in-one customer experience and intelligence platform built for education. Let's Talk! provides a unified, districtwide inbox for inbound communications — including email, voicemail, and text message — that automatically routes messages to the right department or staff member.



- 2. Identify issues before they become crises. The Let's Talk! dashboard powered by Al and predictive analytics — provides live data and insights to help you make better decisions, spot trends and needs, and reduce enrollment decline and staff turnover. And with Critical Alerts, you can receive early warnings to prevent health, safety, and security issues before they escalate.
- **3. Automate the easy answers.** More than 70% of the questions fielded by school districts each year are repeat questions. Let's Talk! Assistant the first chatbot built specifically for K-12 school districts provides always-on customer service to help district stakeholders get answers to frequently asked questions 24-7.
- **4. Anticipate the needs of your community.** Let's Talk! Knowledge Base helps school districts create a one-stop-shop for informational articles answering frequently asked questions. With Let's Talk! Knowledge Base, school districts can reduce the volume of inbound stakeholder inquiries by as much as 60%.

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