K12 *Insight*

Empower Stakeholders With Robust Self-Service

Let's Talk! Knowledge Base helps stakeholders quickly find answers to their questions with a suite of self-service tools such as articles, facts, and frequently asked questions.

Deflect Tickets

Anticipate needs and solve problems before they ever hit your inbox by providing families, students, teachers, staff, and others with one-stop-shop access to answers to frequently asked questions.

Ensure Consistency

Proactively share information across multiple channels with ease — including websites, within the Let's Talk! platform, and alongside the Let's Talk! Assistant chatbot.

"Let's Talk! Knowledge Base makes it easier for schools to manage the influx of communications and free up staff time. We built Knowledge Base with the needs of superintendents and IT, communications and operations teams in mind — listening to their requests to easily share complex information with school communities."

Suhail Farooqui
K12 *Insight* founder and CEO

Consolidate Information

Ensure clear messaging with a shared and editable knowledge base in different languages that provides access to the latest facts and information.

Save Time

Equip school staff with resources that help them easily respond to common questions, freeing up their time for more complex tasks.

Save time and empower stakeholders with Let's Talk! Knowledge Base

bit.ly/LTknowledgebase

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